Step One: Observations

Confused about finding register link	too many needed information for member profile	fonts are too small
Confused when she wants to choose plan	the search box should be more accessible	Tab page in profile should be more specific

change color or font of "register now"	some information were not changeable	wants to see "Purchased plans" in hamburger menu
bold Read more or Request plan for each fitness trainer	confused about plan for each trainer	

make bold register link	too many needed information	"add weight" button show bigger and obvious
there is no specific link or button for plan	look for plans in profile	a long process for selecting plans

difficult to find buttons for editing information if profile	confused between too many information in profile	wants bigger fonts in pages
The plan selection pages are a little confusing	reaching to plans in profile should be easier	

wants to change links to button style to find them easy in profile	fonts become bigger	confused to find request plan in trainers list

Step Two: ReGroup

fonts are too small

fonts become bigger

wants bigger fonts in pages

make bold register link

Confused about finding register link

change color or font of "register now"

wants to change links to button style to find them easy in profile

"add weight" button show bigger and obvious

difficult to find buttons for editing information if profile

too many needed information for member profile

too many needed information

confused between too many information in profile

look for plans in profile

Confused when she wants to choose plan

there is no specific link or button for plan

confused to find request plan in trainers list

reaching to plans in profile should be easier

difficult to find buttons for editing information if profile

a long process for selecting plans

wants to see "Purchased plans" in hamburger menu

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